

Key Objective 4: Using Performance Management and Quality Assurance improve the quality of family placement practice

Re-shaping our service	Lead	Support	Date	What Success Looks Like	Rag
Use Utilisation questionnaire (GMCA) to identify carers who are an untapped resource.	Andrea Hay		31-Mar-22	SSWs have started to use Utilisation questionnaire with all carers o. Use performance reporting to track completion. Record of utilisation questionnaire being used visible on each carer file.	
Promote applications to the GMCA Room Maker Project and Progress.	HOS Provider Services		31 November 2021	4 applications successful and payments agreed. Andrea Hay progressing agreement with legal and will apply to GMCA for a refund.	
Review and implement a revised fostering data set as part of the performance reporting framework	HOS Provider Services		31.03.2022	Data set in progresss of being completed by the Performance team.	
Re-launch the performance clinic with clear expectations around compliance	HOS Provider Services		31.03.2022	New data set will drive improved performance and tools for tracking supervisions and visits to children.	